



# **TERMS AND CONDITIONS**

Effective Date: 21 May 2025

Company Name: MCAM Ltd (Trading as MCAM Aviation)

Company Registration: 04344290 (England and Wales)

Website: [www.mcamaviation.com](http://www.mcamaviation.com)

## 1. OVERVIEW

These Terms and Conditions ("Terms") govern the use of services provided by MCAM Ltd, trading as MCAM Aviation ("MCAM", "we", "our", "us") and access to our website at [www.mcamaviation.com](http://www.mcamaviation.com). By requesting, confirming or using our services, you ("the Client", "you", "your") agree to be bound by these Terms. MCAM acts solely as an air charter broker and does not operate aircraft or provide flight services directly.

## 2. OUR SERVICES

MCAM arranges private aircraft charters by sourcing licensed third-party operators with valid Air Operator Certificates (AOCs). We act solely as an intermediary and are not liable for the operation, condition, or performance of aircraft.

## 3. BOOKING AND CONFIRMATION

Quotes provided are non-binding and based on availability. Bookings are confirmed only after written acceptance and full or partial payment. Each flight is subject to the operator's charter agreement, which forms part of your contract.

## 4. PAYMENT TERMS

Full payment must be received prior to flight unless agreed otherwise. Additional charges such as de-icing, rerouting, or airport handling may apply post-flight.

## 5. CHANGES AND CANCELLATIONS

Client cancellations are subject to fees per our cancellation policy. Operator cancellations will be handled with best-effort replacement arrangements.

## 6. CLIENT RESPONSIBILITIES

The Client is responsible for ensuring all passengers comply with immigration, customs, and security requirements.

## 7. LIMITATIONS OF LIABILITY

MCAM is not liable for any acts or omissions of third-party operators or delays caused by weather, regulatory action, or force majeure. Our liability shall not exceed the brokerage fee paid.

## 8. INSURANCE

Aircraft are insured by the operating carrier. We recommend clients maintain their own travel and medical insurance.

## 9. PRIVACY POLICY

Personal data is handled in accordance with our Privacy Policy and in compliance with UK GDPR.

## 10. INTELLECTUAL PROPERTY

All website content is the property of MCAM Ltd and may not be used without written consent.

## 11. WEBSITE USE

Unlawful use or disruption of the website is prohibited.

## 12. GOVERNING LAW AND JURISDICTION

These Terms shall be governed by the laws of England and Wales. Disputes will be resolved exclusively in English courts.

## 13. CONTACT

MCAM Ltd

207 Sloane Street, London, SW1X 9QX

[info@mcamaviation.com](mailto:info@mcamaviation.com)

+44 20 4538 9473

